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| **Term** | **Definition** |
| **APC** | Asia Pacific College |
| **At-risk** | It is discretion of the faculty based on the running numbers/performance of the student |
| **Automate** | to decrease the human effort needed to perform a certain task and to make something operate automatically by using machines or computers |
| **Case** | An instance of a particular situation that is related to academic or curricular matters. |
| **Centralize** | Concentrate (control of an activity or organization) under a single authority. |
| **Consultation** | The action or process of formally discussing about grades, subjects, or anything about academic or curricular. |
| **DFD** | Data Flow Diagram. This represents the flow of data process and the data entities involved within the system. |
| **ERD** | Entity Relationship Diagram shows how each entity is connected to another and the tables to be used for the databases. |
| **HTTP** | HyperText Transfer Protocol. It is the underlying protocol used by the World Wide Web, and this protocol defines how messages are formatted and transmitted. |
| **Interaction** | When the student and faculty communicate with each other. |
| **Intranet** | A local or restricted communications network, especially a private network created using Word Wide Web software. |
| **Nature** | The choices of the user if the case created is Academic or Curricular matter. |
| **Security Confirmation** | A confirmation that informs the user if the security questions are already answered or if the user changed his/her password. |
| **Security Information** | The practice of preventing unauthorized access by answering security questions. The answers to the questions are called Security Information. |
| **Web-Based Application** | Any program that is accessed over a network connection using HTTP, rather than existing within a device’s memory. |

References:

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[2] Thomson Reuters, <https://uk.practicallaw.thomsonreuters.com/1-505-0353?transitionType=Default&contextData=(sc.Default)&firstPage=true&bhcp=1>

[3] Wikipedia, https://en.wikipedia.org/wiki/Information